

Processing notification of personal character data

1. Who we are

CTE TRAILERS currently represents 7 major European manufacturers on the Romanian market of specialized commercial vehicles. Our company provides after-sale services or warranty and post-warranty repairs and sale of original spare parts for all its products. The company is registered in Romania.

2. Personal data processed by CTE Trailers SRL

CTE Trailers SRL is a personal data operator. We collect the following types of information from you:

- Full name
- Company
- County
- E-mail
- Phone-number

3. Why do we need your data

We need your personal data in order to offer the following services:

Answers to the questions in the contact form

- Full name – we need this information in order to be able to answer to your message in the contact form
- Company (optional) – we would like to know the name of the company you are working for in order to indentify common business opportunities
- E-mail – we use the e-mail address in order to be able to answer to your message in the contact form
- Phone number – we will contact you in case we do not succeed in contacting you via e-mail

With your consent we would like to process also the following personal data:

Newsletter CTE Trailers SRL

- E-mail – we need this information in order to send the newsletter

Online behaviour

- Navigation history – we share this information with our partners as described in our cookie policy in order to be able to deliver our personalized offers to you. You can find out more about it in our cookie policy.

4. What do we do with your data

Your personal data is processed by the company CTE Trailers SRL located in Romania.

Your personal data for the newsletter will be up-loaded to Mailchimp acting as a mandatary of CTE Trailers SRL. Mailchimp operates the delivery of our newsletter. Their confidentiality policy can be consulted at <https://mailchimp.com/legal/>.

Your personal navigation data is sent to our partners as described in the cookie policy, where you cand read more about them.

5. How long do we keep your personal data

For your newsletter we will store your personal data only as long as the newsletter exists or until you will notify us that you do not wish to receive the newsletter anymore. After this period, your personal data will be irreversibly destroyed.

Regarding the questions asked in the contact form, these will be archived as business communications and deleted within a year if they do not materialize into a business relationship.

6. What are your rights

If you have any reason to believe that any personal data we store about you is incorrect or incomplete, you have the right to request to see this information, to correct them or to request that it is deleted, to request the processing restriction or to oppose the processing, as well as the right for data portability. In order to exercise these rights please contact us at gdpr@ctetrailers.ro.

If you wish to make a complaint regarding the way we have processed your personal data, please contact the data protection responsible at the following e-mail address: gdpr@ctetrailers.ro. Our data protection responsible will contact you in order to solve the problem.

You can also contact the National Supervision Authority for Personal Data Processing at www.dataprotection.ro and file a complaint.